



KOSOVO

## About Sigal UNIQA Group

- License for non Life Insurance issued in 2003
- Licence for Life Insurance issued in 2011
- More than 10 Branches and over 100 licensed
- Agencies covering the hole territory of Kosovo
- Part of UNIQA Insurance Group Since 2007
- SIGAL UNIQA KS Non Life owns 14.1 % of the Kosovo Insurance Market, ranked as second
- SIGAL UNIQA AL Life owns 11.6% of the Albanian Insurance Market
- 11,151, 600 Million Euro premiums

## Local strengths USPs

SIGAL UNIQA GROUP AUSTRIA-Kosovo can offer the whole service portfolio of a world-wide acting Insurance Company: You will get Risk Carrying and all Services, as administration and claims handling, from one source.

SIGAL UNIQA GROUP AUSTRIA-Kosovo can offer the service, which is responsible for handling and supporting the clients directly on the spot. The insured therefore have the advantage to be able to contact their insurance-company directly and personally for all inquiries and problems.

On the other side they can offer the support of the strong international insurance company UNIQA in the background with a long term experience with tailor-made solutions for international companies. UNIQA is in a very stable and constant process of expanding its international business in the last years and was able to compile the advantages of local competence centers with international management strategies.

### Facts & figures

- Insurope member since: 2013
- Financial Rating: Standard & Poor's (A-)

### Average Turnaround Times

- General Questions: 1 Working Day
- Local Quote: 2 Working Days
- Annual Renewal: 30 Working Days in advance
- Rate Review: 180 Working Days
- Death Claims: 30 Working Days
- Disability Claims: 30 Working Days
- Medical Claims: 14 Working Days

### Benefits

- Insurable Benefits: ADLM
- Poolable Benefits: ADL

### Minimum lives criteria

- For a group quote: 12 employees
- For pooling contract: 12 employees

### Local contact information

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