



SINGAPORE

About HSBC Life (Singapore) Pte. Ltd.

HSBC Life is the insurance arm of HSBC Group – one of the world's largest banking and financial services organisations. Our offerings include a wide range of insurance solutions that cater to life, health, retirement, protection, education, legacy planning, and wealth accumulation needs.

At HSBC Life, we are committed to covering our customers every step of the way, allowing them to define their own journey and create their own vision of success.

Local strengths USPs

- Partner mental provider with pre-negotiated discounted rates to value-add to members' health journey.
- HSBC Life is able to support client's concerns on mental health and cancer care management – include coverage for psychiatric treatment and complex case management.
- Convenient cashless access to selected Government Restructured Hospital (GRH) Outpatient Specialists and A&E (Accident & Emergency) facilities.

Facts & figures

- Insurope member since: 2008
- Financial Rating: A+ Standard & Poor's

Average Turnaround Times

- General Questions: 1 to 2 Working Days
- Local Quote: 5 to 12 Working Days
- Annual Renewal: NA
- Rate Review: 3 to 5 Working Days
- Death Claims: 21 Working Days
- Disability Claims: 14 Working Days
- Medical Claims: 14 to 21 Working Days

Benefits

- Insurable Benefits: ADLMCI
- Poolable Benefits: DLMCI

Minimum lives criteria

- For a group quote: 3 employees
- For pooling contract: 50 employees

Local contact information

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