



About AG

AG, founded in 1824, is the leader on the Belgian insurance market with 2,7 million clients. In other words, 1 Belgian out of 3 is a client of AG.

They are a multichannel insurance company that offers a complete range of insurance products such as all non-life insurances (fire, motor, accidents, etc) as well as savings and investment insurances, group insurances, hospitalization insurances, etc.

All these products are available for self-employed & companies (some for individuals). The goal at AG is to be a solid and reliable partner for their clients and distribution partners by offering them innovative and client-oriented products, solutions, and a high-quality service.

Local strengths USPs

- Market leader in Employee Benefits and Healthcare with the most comprehensive product range
- State-of-the art service levels in all areas of business
- Performant IT-platform and online tools (EB online and MyGlobal Benefits)
- Very professional team of sales, support and actuarial
- Corporate social responsibility leader offering sustainable investment options and return to work services

Facts & figures

- Insurope member since: 1966
- Financial Rating: A+/Stable by S&P

Average Turnaround Times

- General Questions: depends on the complexity of the question
- Local Quote: 5 to 20 days depending on the complexity of the RFP
- Annual Renewal: 30 Working Days
- Death Claims: 10 Working Days
- Disability Claims: 21 Working Days
- Medical Claims: 21 Working Days

Benefits

- Insurable Benefits: ADLMP
- Poolable Benefits: DLMP

Minimum lives criteria

- For a group quote: A minimum of 10 lives (review possible on a case by case basis)
- For pooling contract: A minimum of 50 lives

Local contact information

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