

## About Nationale - Nederlanden

NN Group is an international financial services company, active in 18 countries, with a strong presence in several European countries and Japan. NN Investment Partners' products and services are offered globally through regional centers in several countries across Europe, the United States and Asia, with the Netherlands as its main investment hub.

They are committed to helping their customers secure their financial future, offering retirement services, insurance, investments and banking products. Their customers range from individuals and small and medium-sized companies to large corporates and institutional investors.

They operate through agents, intermediaries and banks, as well as directly with customers through their websites and contact centers.

With more than 15,000 employees, they aim to deliver high-quality service and products. Their approach is committed, straightforward and personal. They seek to offer their customers value for money, freeing them up to focus their resources on what matters to them.

NN Group includes Nationale-Nederlanden, NN, NN Investment Partners, ABN AMRO Insurance, Movir, AZL, BeFrank and OHRA. Formerly part of ING Group, NN Group listed as an independent company on Euronext Amsterdam on 2 July 2014.

## Local strengths USPs

NN's corporate values are: they care, they are clear and they commit. They put their scale to good use, offering their customers a wide variety of insurance and investment solutions across the globe.

In the Netherlands, Nationale-Nederlanden is a financial services company that serves approximately five million retail and corporate customers. It has provided insurance, pensions and banking products since the 19th century.

### Facts & figures

- Insurope member since: 1972
- Financial Rating: A by S&P, AA- by Fitch

### Average Turnaround Times

- General Questions: 5 Working Days
- Local Quote: 15 Working Days
- Annual Renewal: 15 Working Days in advance
- Rate Review: Every two weeks
- Death Claims: 15 Working Days
- Disability Claims: 15 Working Days
- Medical Claims: N/A

### Benefits

- Insurable Benefits: DLMP
- Poolable Benefits: DLP

### Minimum lives criteria

- For a group quote: 2 employees
- For pooling contract: 65 employees

### Local contact information

Nationale-Nederlanden

**Margit Bijsterbosch**

Spaklerweg 4 Postbus 1000

1096 BA Amsterdam

Insurope.Unit@nn.nl

Tel: +31 6 8226 4682