



EXPATRIATES/TCN SOLUTIONS

About BUPA Global

Bupa Global is the international health insurance division of Bupa. We provide our members with premium international coverage with products and services to access the healthcare they need anytime, anywhere in the world.

Better health is at the heart of everything we do. To maintain this focus, we continue to remain free of shareholders, re-investing profits back into our business. It fuels our drive to improve our services and offer access to cutting-edge care. We also partner with non-profit organisations and local communities to

help improve the world's health, and create a positive environmental impact.

Bupa Global was established in 1971 to extend our health cover to expatriates around the globe, with over 1.2 million medical providers. Bupa Global has offices around the world including London and Brighton (UK), Miami (USA), Copenhagen (Denmark), Dubai (UAE, in partnership with OIC), and Hong Kong (China) as well as regional offices in mainland China, Singapore, Egypt, Mexico, the Dominican Republic, Bolivia, Brazil, Panama, Guatemala and Ecuador.

Local strengths USPs

We have over 40 years of medical expertise and dedication to health. A global team of advisers and health experts who, between them, speak multiple languages – and a service that exceeds expectations.

Focused on Bupa Global customers -

By sharing our extensive knowledge and experience with you, we can help protect your health and wellbeing, whatever your individual circumstances. We care for the lives in our hands, and are dedicated to providing all the insurance services, help and advice you need to keep yourself and your family in the best of health. Our dedicated team respects everyone's individuality, culture, privacy and dignity, and aims to provide a personal service

you can rely on throughout your Bupa Global membership.

24-hour medical help - We know that supporting globally minded individuals means thinking globally ourselves. We have a team of advisers, doctors and nurses based around the world, helping us provide a multilingual service 24/7 – giving you the benefit of our international experience.

Second opinion - The solution to health problems isn't always black and white. That's why we offer you the opportunity to get another opinion from a world-class specialist. A second medical opinion service is available to all customers looking for confidence and peace of mind in their medical diagnosis.

Facts & figures

- Insurope member since: 1979
- Financial Rating: B++ by AM Best, A by Fitch, A1 by Moody's

Average Turnaround Times

- General Questions: 2 Working Days
- Local Quote: 5 Working Days
- Annual Renewal: 5 Working Days
- Rate Review: 2 Working Days
- Medical Claims: 10 Working Days

Benefits

- Insurable Benefits: M
- Poolable Benefits: M

Minimum lives criteria

- For a group quote: 3 employees
- For pooling contract: 100 employees

Local contact information

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