



## About Seguros Bolívar

Founded in 1939, Seguros Bolívar S.A., is one of Colombia's most important insurance companies.

As part of the Bolívar Group, Seguros Bolívar creates value and provides solutions to millions

of people through life and casualty insurance, based on strong knowledge of customers, innovation, technology and process alignment.

## Local strengths USPs

- Diversified portfolio
- New strategies focused on customer welfare are constantly implemented
- Quality in the provision of services
- Financial strength with AAA rating provided by international risk companies

### Facts & figures

- Insurope member since: 2019
- Financial Rating: AAA by Fitch

### Average Turnaround Times

- General Questions: 3 Working Days
- Local Quote: 5 Working Days
- Annual Renewal: 5 Working Days
- Rate Review: 5 Working Days
- Death Claims: 30 Working Days
- Disability Claims: 10 Working Days
- Medical Claims: paid directly to service provider

### Benefits

- Insurable Benefits: ADLMCi
- Poolable Benefits: ADLMCi

### Minimum lives criteria

- For a group and pooling contract:  
As of 10 (life) or 30 (medical)

### Local contact information

Seguros Bolívar  
**Maria Moreno**  
Benefit Sales Director  
Av Dorado # 68B -31  
Cra 7 # 71 – 52 Torre B Piso 3  
Bogota D.C  
Colombia  
maria.moreno@segurosbolivar.com  
Tel + 57 302 374 17 03