

About Allianz Life Insurance Malaysia Berhad

Allianz is one of the leading life insurers in Malaysia and the third largest employee benefits provider, attracting customers with its reputable and trusted brand, a strong capital position, its service focus and constant investments into the product suite and operational capabilities.

Allianz Malaysia is the trusted partner for over 470,000 life insurance customers and, together with its property and casualty

insurance business, the insurer of choice for more than 2.7 million customers in total in Malaysia.

Part of the global Allianz Group, a leading insurance and financial services provider, based in Germany, being a strong partner in “moments of truth” for over 85 million customers in more than 70 countries – since 1890.

Local strengths USPs

Comprehensive: Allianz Malaysia offers a comprehensive product suite on medical and life insurance coverage to its corporate customers – hospital and surgical, outpatient, dental, maternity; term life, disability, critical illness, accident – as standardized, packaged products for smaller companies or individually tailor-made solutions for larger corporations. In addition, voluntary supplementary products are offered for protection and healthcare to enhance employer-sponsored coverage.

Close: Strong nationwide network of panel hospitals, clinics and specialists, offering best treatment for every budget.

Reliable: Robust service procedures and high data protection standards.

Value-adding: Claims control measures and reporting to provide transparency and to keep expenses under control. Wellness programs and flexi benefits can be administered.

Facts & figures

- Insurope member since: 2014
- Financial Rating: Standard & Poor's (AA)

Average Turnaround Times

- General Questions: 2 Working Days
- Local Quote: 3 Working Days
- Annual Renewal: 2 Working Days in advance
- Rate Review: 3 Working Days
- Death Claims: 7 Working Days
- Disability Claims: 7 Working Days
- Medical Claims: 7 Working Days

Benefits

- Insurable Benefits: ADLM
- Poolable Benefits: ADLM

Minimum lives criteria

- For a group quote: 3 employees
- For pooling contract: 50 employees

Local contact information

Allianz Malaysia
Tham Ming Jie
 Level 29, Menara Allianz Sentral
 203, Jalan Tun Sambanthan
 50470 Kuala Lumpur
 Tham.MingJie@allianz.com.my
 Tel: +60123218446