



SINGAPORE

About AXA Insurance Pte Ltd.

The AXA Group is a worldwide leader in insurance and asset management, with 160,000 employees serving 105 million clients in 62 countries.

With presence as early as 1969, AXA now operates as a composite insurer in Singapore and offers a wide range of products, catering to the needs of individuals and companies.

Local strengths USPs

- Offers a comprehensive range of group insurance products.
- A multi-channel distribution model, which allows customers to decide how to access their products and services.
- Operational excellence, which allows them to deliver quality products and service at competitive prices.

Facts & figures

- Insurope member since: 2008
- Financial Rating: Standard & Poor's (AA-)

Average Turnaround Times

- General Questions: 3 Working Days
- Local Quote: 5 to 10 Working Days
- Annual Renewal: 6 to 7 Weeks in advance
- Rate Review: 3 to 5 Working Days
- Death Claims: 14 Working Days
- Disability Claims: 14 Working Days
- Medical Claims: 14 to 21 Working Days

Benefits

- Insurable Benefits: ADLM
- Poolable Benefits: DLM

Minimum lives criteria

- For a group quote: 3 employees
- For pooling contract: 50 employees

Local contact information

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